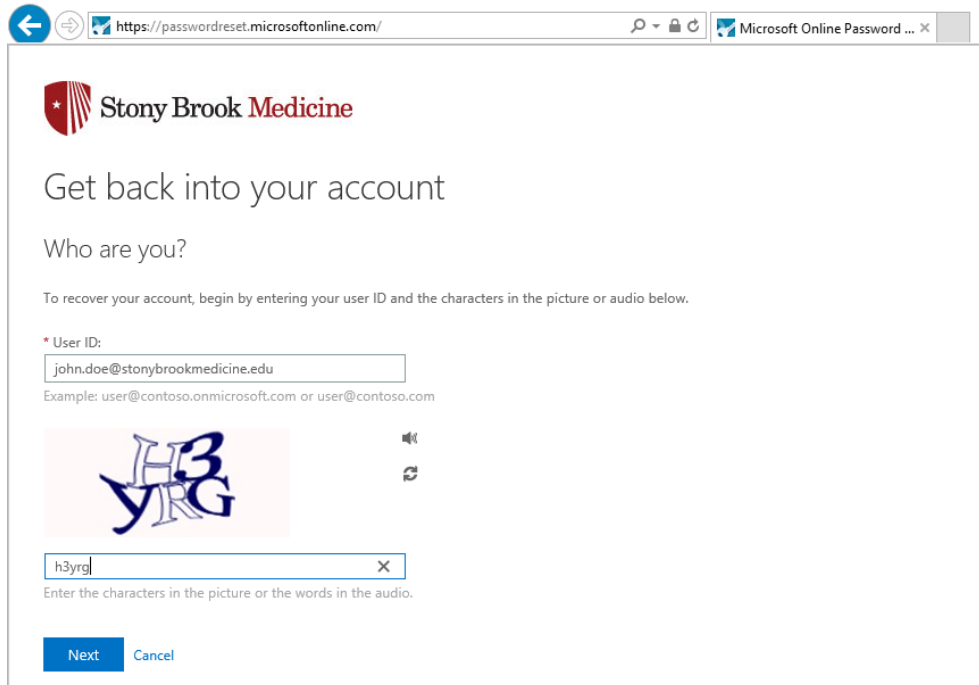


## How to reset your password

- 1) Browse to <https://passwordreset.microsoftonline.com/>
- 2) Enter your email address and the code shown on the screen, click Next



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Get back into your account

Who are you?

To recover your account, begin by entering your user ID and the characters in the picture or audio below.

\* User ID:

john.doe@stonybrookmedicine.edu

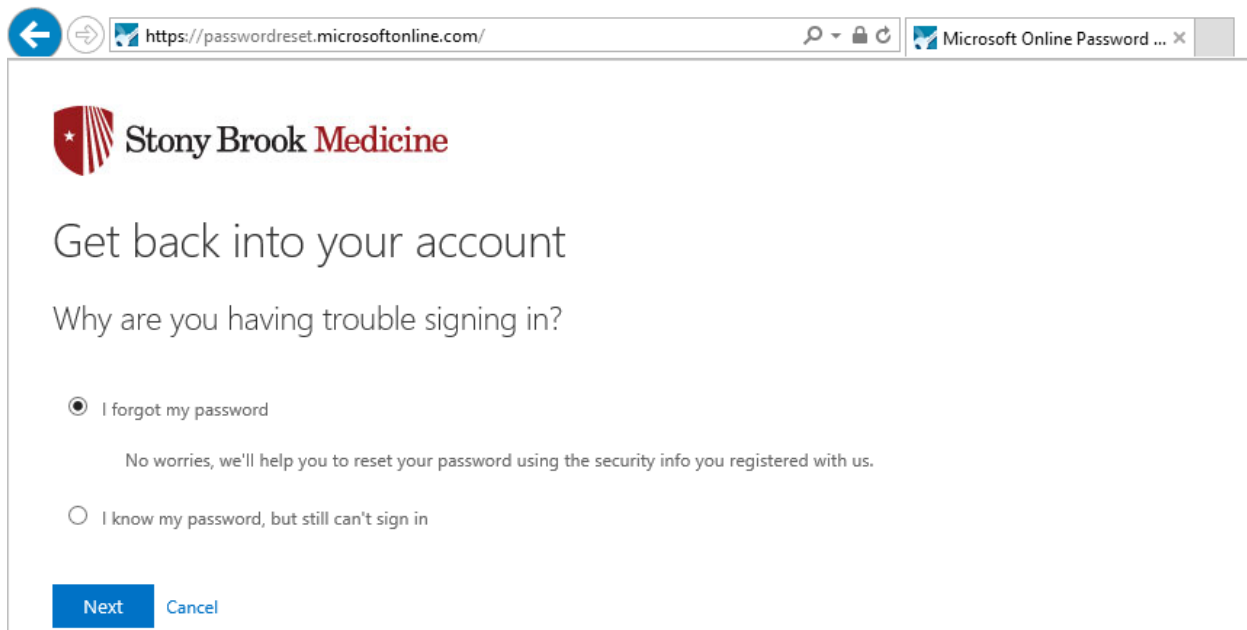
Example: user@contoso.onmicrosoft.com or user@contoso.com

h3yrg

Enter the characters in the picture or the words in the audio.

Next Cancel

- 3) Select the appropriate option
  - a. Reset password, select 'I forgot my password'



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Get back into your account

Why are you having trouble signing in?

I forgot my password


No worries, we'll help you to reset your password using the security info you registered with us.

I know my password, but still can't sign in

Next Cancel

- 4) Answer your security questions and click Next

← → https://passwordreset.microsoftonline.com/ Microsoft Online Password ... ×

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## Get back into your account

**verification step 1** > choose a new password

Please choose the contact method we should use for verification:

Answer my security questions

In what city did your parents meet?


What is your mother's middle name?

In what city was your first job?

[Cancel](#)

5) Enter your new password and click Finish

← → https://passwordreset.microsoftonline.com/ Microsoft Online Password ... ×

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## Get back into your account

verification step 1 ✓ > **choose a new password**

\* Enter new password:

\* Confirm new password:



https://passwordreset.microsoftonline.com/Done.aspx



Microsoft Online Password ... x



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Your password has been reset