

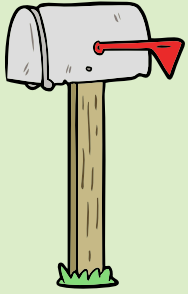
# PHARMACY BENEFITS

## WHAT YOU NEED TO KNOW

The WTC Program utilized OptumRx to manage pharmacy benefits for WTC Program members.

All medications prescribed through the Program (by the Long Island CCE or a Program-affiliated provider) to treat your WTC certified condition are covered in full.

The WTC Health Program's Generic First Program ensures cost-efficiency by requiring members to use generic prescriptions first and pharmacies to fill brand name medications with generic equivalents. Program authorization is often required for more expensive brand name medication.



## The Optum Mail Order Process

**Step 1: Sign up for Mail Order.** This ensures all WTC medication is scheduled for delivery to your door.

**Step 2: Easily refill your prescriptions.** Check your medication container and call the number listed if you have any remaining refills to order. No more refills? Give the LI-CCE a call! Be sure to do so at least 2 weeks in advance for timely medication delivery.

**Step 3: Renew your prescriptions.** Your WTC provider must meet with you to review your medication before renewing your prescription.

**Step 4: Call OptumRx if there are any problems with your medication or refill!** The Optum pharmacy works closely with the WTC Health Program to coordinate your pharmacy benefits and provide you with personalized care.

**Please call 855-640-0005 (option 2) 24 hours a day, 7 days a week for OptumRx assistance**



OPTUM		WTC		WTC	
BIN	004251	002528	WTC	002528	Envoy Acct. #
PCN	WTC	002528	WTC	002528	Envoy Acct. #
Issuer (80840)	9151014609				
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WTC Health Program Prescription Drug Program